



TITLE VI REVIEW

Name:_____

Section/Region:_____

Supervisor:_____

Section Phone Number:_____

Please print out this test and circle only one answer.

1. Title VI Training is required:

- A. Once during employment
- B. Every six months
- C. Annually
- D. Only for new employees

2. What protected classes are covered with Title VI?

- A. Race, creed, color
- B. Race, origin, sex, age
- C. Color, race, religion
- D. National origin, race, color

3. TDVA does not discriminate on the basis of:

- A. Race, sex, religion, color, nationality, ethnic origin, age, disability, or policies
- B. Race, creed, eye color, political beliefs
- C. Both A & B
- D. None of the above

4. Examples of discriminatory practices include but are not limited to:

- A. Denying approval of VA benefits and or claims
- B. Retaliation, denying benefits or opportunities in a different manner for all applicants
- C. Not returning telephone calls
- D. None of the above



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- 5. To report/file a claim you must first:**
- A. Contact the Governor's Office
 - B. Contact the Commissioner of TDVA
 - C. Hire an attorney
 - D. All of the above
 - E. None of the above
- 6. If an applicant cannot speak English and needs assistance, what should you do?**
- A. Nothing at all
 - B. Offer them paper and pen to write
 - C. Utilize the limited English proficiency (LEP) procedures set by the TDVA
 - D. Ask other applicants if they understand and ask them to assist
- 7. Complaints must be filed within _____ days of an alleged discriminatory act.**
- A. Within 180 days
 - B. 1 year
 - C. Within 48 hours
 - D. After 9 months
- 8. The following information is necessary when filing a complaint:**
- A. Name, address, telephone number of the complainant, nature of incident, contact information for any witnesses, date of occurrence
 - B. Place of employment, date of birth, name, address, telephone number
 - C. Name, address, telephone number of your employer
 - D. All of the above
- 9. All complaints filed must be processed within _____?**
- A. 1 year
 - B. 6 weeks
 - C. 90 days
 - D. 48 hours



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10. Which is a true statement?

- A. Civil rights issues are a matter of law
- B. TDVA is in the business of serving people and meeting their needs
- C. Everyone is entitled to fairness and equity in the delivery of services and benefits
- D. All of the above

Signature

Date

Upon completion please mail to:

TDVA

Attn: LaDonna Copeland

312 Rosa L. Parks Avenue, 13th Floor

Nashville, TN 37243